

Technical Services Apprentice

We currently have a vacancy for a Technical Services Apprentice to study towards Performing Engineering Operations level 2, based at STIHL House, Camberley.

About STIHL

The STIHL Group develops, manufactures and distributes power tools and garden machinery. Users of STIHL products are professionals in forestry, agriculture, landscaping and construction as well as domestic users.

STIHL has consistently been the world's top-selling chainsaw brand since 1971 and today has a product range of hundreds of machines demonstrating the latest innovations, from chainsaw design to robotic technology.

STIHL in Great Britain

STIHL GB is a sales and marketing subsidiary and employs 130 staff across a range of functions including technical services, sales, learning and development, customer support, warehousing and support functions.

Revolutionary technology and innovative ideas are at the heart of the STIHL brand. We are now offering an exciting and valuable apprenticeship for someone keen and interested in mechanical maintenance.

What you'll be doing

- Learn how to diagnose problems, repair and maintain all STIHL machines
- Provide help in maintaining and servicing the internal demonstration machine stock
- Support the technical helpline and resolve end-user and dealer network queries
- Understand the main functions of a sales and marketing subsidiary within a global brand



What you'll need for the role

- Have a keen interest in the power tool industry
- Demonstrate mechanical aptitude
- Ability to understand and apply technical information
- Patience and perseverance when fault finding
- Positive attitude towards changing technology
- Strong communication skills
- Teamwork
- Problem-solving skills
- Accuracy
- Awareness and adherence to strict health and safety rules
- Basic IT skills

- A minimum of 5 GCSEs or equivalent (grade C or above) including Maths and English
- Willingness to travel to Crawley College, West Sussex, one day per week

Your development

STIHL apprenticeships provide the encouragement and support you need to achieve your potential. An apprenticeship with STIHL provides the opportunity for you to learn from experienced colleagues and gain valuable first-hand experience of the working world.

With this apprenticeship you will gain:

- Performing Engineering Operations level 2
- The right balance of learning and experience to develop the skills that you will need for an engineering career



'Not only has my apprenticeship improved my engineering skills, but it has also improved many other skills and me as a person. It has been the perfect introduction into the working world, I have loved every second so far and I would recommend an apprenticeship to anyone!'

Daniel Ridge, Technical Services Engineer and former apprentice

'I always believed that taking an apprenticeship is the best way to build a career in Engineering and I still stand by that. STIHL have supported every step of my progression from the beginning and two courses later STIHL are now sponsoring me through my degree.'

James McCrory, Technical Services Specialist and former apprentice

What's on offer at STIHL

Competitive salary plus tuition fees paid for

Expected course duration: 24 months

37.5 hours Monday – Friday

22 days holiday per year

Subsidised onsite restaurant facility

Free onsite car parking

Free weekly bootcamp and yoga classes

Product discounts

Excellent working environment

If you think you have what it takes send your CV and covering letter to Fiona MacKillican, HR Advisor at fiona.mackillican@stihl.co.uk